

Appendix 1 – Survey (English Version)

2022 Survey Questions

Qualification

J1

In which of the following categories may I put your age?

(READ LIST)

- ₀ Under 18 years old *[Show If Is_Wireless] (end call)*
- ₁ 18-24 years
- ₂ 25-34 years
- ₃ 35-44 years
- ₄ 45-54 years
- ₅ 55-64 years
- ₆ 65-74 years
- ₇ 75-84 years
- ₈ 85 or older
- ₉ [DO NOT READ] Refused *(end call)*

J2

So that we can assign your answers to the correct region of the city, may I please have the first 3 digits of your postal code:

(IF RESPONDENT IS ASKING WHY WE NEED THIS, SAY: We need this to map your answers to a specific region in the City of Winnipeg. All responses will be analyzed on aggregate and the information you provide will not be linked to your answers.)

(ENSURE IT IS A LETTER, NUMBER, LETTER)

- ₈ Refused *(end call)*

J3

What gender do you identify with?

- (1) Male
- (2) Female
- (3) Non-Binary/Gender non-conforming
- (9) [DO NOT READ] Refused

Section A: General Questions

A1

When you think about the Winnipeg Police Service, to what extent do you agree or disagree with each of the following statements? (*strongly agree/strongly disagree 5-point scale*)

1-Strongly Agree 2-Agree 3-Neither Agree nor Disagree 4-Disagree 5-Disagree Strongly

- a. The police make decisions based on facts.
- b. The police treat people with respect.
- c. The police provide the same quality of service to all citizens.
- d. The police are dealing with the things that matter to people in this community.
- e. I feel a moral duty to follow police orders.
- f. I generally support how the police usually act.
- g. I would help the police if asked.

A2

About how often would you say that the police in your neighbourhood exceed their authority? (*5-point scale: Never/almost never, Rarely, Sometimes, Most of the time, Always/Almost always*)

1-Never/Almost Never 2-Rarely 3-Sometimes 4-Most of the Time 5-Always/Almost Always

A3

In general, to what extent do you agree that the Winnipeg Police Service is effective at: (*Strongly Agree/Strongly disagree, 5-point scale*)

1-Strongly Agree 2-Agree 3-Neither Agree nor Disagree 4-Disagree 5-Disagree Strongly

- a. resolving crimes where violence is involved?
- b. responding quickly to calls for assistance?

A4

Taking everything into account, how good a job do you think the police in this city are doing? (*very poor/excellent, 5-point scale*)

1-Excellent 2-Very Good 3-Average 4-Poor 5-Very Poor

A5

Taking everything into account, how good a job do you think the police in this country are doing? (*very poor/excellent, 5-point scale*)

1-Excellent 2-Very Good 3-Average 4-Poor 5-Very Poor

Section B: Crime and Safety

B1

Thinking of the last year or so – Do you think that crime has increased, decreased, or remained about the same in the city of Winnipeg?

- (1) Increased
- (2) Decreased
- (3) Remained the same
- (9) No opinion

B2

Still thinking of the last year or so, how do you think Winnipeg compares with other major Canadian cities in terms of the amount of crime? Would you say Winnipeg has:

- (1) Much more crime
- (2) More crime
- (3) About the same amount of crime
- (4) Less crime
- (5) Much less crime
- (9) No opinion

B3

During the last year or so do you think that crime has increased, decreased or remained about the same in your neighbourhood?

- (1) Increased
- (2) Decreased
- (3) Remained the same
- (9) No opinion

B4

I am now going to read you a few statements about the seriousness of various problems in your neighbourhood only.

On a scale from 1 to 5 in which 1 is not at all serious, 2 is somewhat serious, 3 is serious, 4 is very serious, and 5 is extremely serious. **(REPEAT SCALE IF NECESSARY).**

		Not Very Serious	Somewhat Serious	Serious	Very Serious	Extremely Serious
B4.1	Break and enter to homes?.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
B4.2	Vandalism, graffiti or other deliberate damage to property or vehicles?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
B4.3	Traffic violations?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
B4.4	Assaults?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
B4.5	Gang activity?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
B4.6	People using drugs	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
B4.7	People Dealing drugs?.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
B4.8	Community Disturbances?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
B4.9	Robbery?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
B4.10	Theft from cars?.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
B4.11	People hanging around on the streets?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

B5

How safe do you feel or would you feel walking alone in your neighbourhood during the day? Do you think it is:

- (1) Very safe
- (2) Reasonably safe
- (3) Somewhat unsafe
- (4) Very unsafe
- (9) No opinion

B6

How about walking alone after dark in your neighbourhood? Would you feel:

- (1) Very safe
- (2) Reasonably safe
- (3) Somewhat unsafe
- (4) Very unsafe
- (9) No opinion

B7

How safe do you feel or would you feel walking downtown alone during the day?

- (1) Very safe
- (2) Reasonably safe
- (3) Somewhat unsafe
- (4) Very unsafe
- (9) No opinion

B8

How about walking alone downtown after dark? Would you feel:

- (1) Very safe
- (2) Reasonably safe
- (3) Somewhat unsafe
- (4) Very unsafe
- (9) No opinion

B9

During the last year were you the victim of a crime that you did not report?

- (1) Yes
- (2) No (**SKIP TO QUESTION C1**)
- (9) Refused to answer (**SKIP TO QUESTION C1**)

B10.1

Was this a personal or property related crime?

- (1) Personal
- (2) Property
- (9) Refused to answer

B10.2

Why didn't you report this incident (**DO NOT READ**)?

- (1) Too inconvenient
- (2) Too embarrassing
- (3) Didn't want my insurance premiums to increase
- (4) Wasn't serious enough to report
- (5) I didn't think the police could/would do anything about it
- (6) I didn't know how to contact the police
- (7) Other (record) _____
- (9) Don't Know

Section C: Citizens who Contacted the Police

C1

Excluding traffic related matters; during the last year did you contact the Winnipeg Police Service for any reason?

(ONLY INCLUDE INCIDENTS WHERE THE RESPONDENT CONTACTED THE POLICE SERVICE. DO NOT INCLUDE INCIDENTS WHERE THE POLICE CONTACTED THE RESPONDENT OR TRAFFIC RELATED INCIDENTS IN THIS SECTION).

- (1) Yes **(CONTINUE)**
- (2) No **(SKIP TO QUESTION D1)**
- (9) Refused to answer **(SKIP TO QUESTION D1)**

C2

What was your level of satisfaction with this interaction?

- (1) Very satisfied
- (2) Satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Dissatisfied
- (5) Very dissatisfied
- (9) No opinion

Section D: Citizens Who Have Been Contacted by Police

D1

Excluding traffic related matters, in the last year did the Winnipeg Police Service contact you for any reason?

- (1) Yes (**CONTINUE**)
- (2) No (**SKIP TO QUESTION E1**)
- (9) Refused to answer (**SKIP TO QUESTION E1**)

D2

What was your level of satisfaction with this interaction?

- (1) Very satisfied
- (2) Satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Dissatisfied
- (5) Very dissatisfied
- (9) No opinion

Section E: Complaints

E1

Have you had any reason to complain about the conduct of a Winnipeg Police officer in the past year?

- (1) Yes
- (2) No (**SKIP TO F1**)

E2

Did you proceed to make a complaint to the Police Service?

- (1) Yes (**SKIP TO E4**)
- (2) No
- (9) Refused (**SKIP TO E4**)

E3

Why did you decide not to make a complaint?

E4

What was your level of satisfaction with the response to your complaint?

- (1) Very satisfied
- (2) Satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Dissatisfied
- (5) Very dissatisfied
- (9) No opinion

Section F: Traffic

F1

Photo radar and red light cameras have been placed around the city to detect and fine the owners of speeding vehicles at schools and construction locations as well as to detect and fine the owners of vehicles that run red lights.

Do you personally approve or disapprove of:

(REPEAT SCALE IF NECESSARY).

		Strongly Approve	Moderately Approve	Moderately Disapprove	Strongly Disapprove	No Opinion
F1.1	The use of photo radar cameras in school zones?..	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅
F1.2	The use of photo radar cameras in construction zones?	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅
F1.3	The use of red light cameras at certain intersections?	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅
F1.4	Drivers exceeding posted speeds in school areas receiving fines	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅
F1.5	The use of photo radar cameras in other areas not near schools or construction, but which have had frequent collisions or traffic events?	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅
F1.6	The use of photo radar cameras in other areas regardless of school, construction zones etc...	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅

F2

Has anyone in your household received a ticket due to an offense detected by a red light or photo radar camera?

- (1) Yes
- (2) No
- (3) Not sure
- (9) Refused

F3

During the last year were you involved in a traffic collision to which police attended?

- (1) Yes
- (2) No

F4 *Show If F3_Yes*

What was your level of satisfaction with this interaction?

- (1) Very satisfied
- (2) Satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Dissatisfied
- (5) Very dissatisfied
- (9) No opinion

F5

During the last year were you stopped by a Winnipeg Police Officer for a traffic violation?

- (1) Yes
- (2) No

F6 *Show If F5_Yes*

Would you say the police were:

- (1) Very fair
- (2) Fair
- (3) Unfair
- (4) Very unfair
- (9) [DO NOT READ] No opinion

F7

During the last year were you stopped at a road-side spot check (formerly called Checkstop or Alert) enforced by the Winnipeg Police?

- (1) Yes
- (2) No

F8 *Show If F7_Yes*

What was your level of satisfaction with this interaction?

- (1) Very satisfied
- (2) Satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Dissatisfied
- (5) Very dissatisfied
- (9) No opinion

F9

With respect to the traffic laws in general, should the police be more strict, less strict or about the same as in the past?

- (1) More
- (2) Less
- (3) Same
- (9) [DO NOT READ] No opinion

Section G: Communications and News

G1

What is your primary source for local public safety news (choose one)?

- (1) Television
- (2) Newspaper
- (3) Online News Website
- (4) Radio
- (5) Twitter
- (6) Facebook
- (7) Press Release
- (8) Unsure
- (9) No opinion

G2

Does social media content shape your opinion of the Winnipeg Police Service?

- (1) Yes
- (2) No
- (8) Unsure
- (9) Refuse

G3

During the last year, do you recall seeing Winnipeg Police Service news or communication on any of the following platforms (select all that apply):

- (1) Twitter
- (2) Facebook
- (3) Instagram
- (4) Sub Stack
- (5) WPS Press Releases
- (6) WPS Press Conferences
- (8) Unsure
- (9) No opinion

G4

Would you consider the Winnipeg Police Service to be a trustworthy source of local public safety news?

- (1) Yes
- (2) No
- (8) Unsure
- (9) Refuse

Section H: General Policing Issues and Satisfaction Issues

H1

Please rate the importance of the following police activities on a scale from 1 to 5 in which 1 is not very important and 5 is extremely important. **(REPEAT SCALE IF NECESSARY).**

	1 - Not very important	2	3	4	5 - Extremely important	Don't know
a. Being visible on patrol	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
b. Conducting criminal investigations	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
c. Traffic enforcement	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
d. Crime prevention	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
e. Concentrated effort on gang enforcement	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
f. Concentrated effort on drug dealers	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
g. Responding promptly to calls	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
h. Concentrated effort on intoxicated persons, panhandlers and graffiti artists	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
i. Keeping peace and order on the streets	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
j. Community and diversity relations work	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
k. Crime Education and Safety in Schools	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉
l. Victim Services	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₉

H2

Do you think, in general, the Winnipeg Police Service does an excellent, good, average, poor or very poor job of: **(REPEAT SCALE IF NECESSARY).**

	Excellent	Good	Average	Poor	Very Poor	No opinion
a. Enforcing the laws	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₆
b. Promptly responding to calls	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₆
c. Being approachable to the public	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₆
d. Ensuring the safety of citizens in your area	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₆
e. Treating people fairly	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₆
f. Being Professional	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₆
g. Treating citizens with courtesy	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₆
h. Being trustworthy	<input type="checkbox"/> ₁	<input type="checkbox"/> ₂	<input type="checkbox"/> ₃	<input type="checkbox"/> ₄	<input type="checkbox"/> ₅	<input type="checkbox"/> ₆

H3

How much confidence do you have in the police?

- (1) A great deal of confidence
- (2) Some confidence
- (3) An Average amount of confidence
- (4) Not very much confidence
- (5) No confidence at all
- (9) **[DO NOT READ]** No opinion

H4

How would you rate the level of funding received by the Winnipeg Police Service?

- (1) Over funded
- (2) Appropriately and adequately funded
- (3) Under funded
- (9) No Opinion

H5

How would you rate the number of officers in the City of Winnipeg?

- (1) Too many
- (2) About right
- (3) Too Few
- (9) No opinion

H6

Does the Winnipeg Police Service meet your needs, values and expectations?

- (1) Always/Consistently
- (2) Usually
- (3) Sometimes
- (4) Occasionally
- (5) Rarely/Never
- (9) No Opinion

H7

How would you rate the overall quality of police service in Winnipeg?

- (1) Excellent
- (2) Good
- (3) Average
- (4) Poor
- (5) Very Poor
- (9) **[DO NOT READ]** No opinion

Section I: NG 9-1-1 Questions

I1

Other than 9-1-1, do you know of any other telephone lines that are available 24 hours a day, seven days a week that you might call for help?

- (1) No, can't think of any
- (2) Yes, (please list as many as you like): _____

I2

Before today, did you know there's a Winnipeg Police non-emergency line available 24 hours a day, seven days a week? That's 204-986-6222.

- (1) Yes
- (2) No

I3

Some situations call for 9-1-1 while for others, it's more appropriate to call the non-emergency line. How confident are you that you would know when to call the non-emergency line instead of 9-1-1?

- (1) Very confident
- (2) Somewhat
- (3) Not very
- (4) Not at all confident
- (9) **[DO NOT READ]** No opinion

I4

Let's imagine you called 9-1-1 for help. What do you think would be the first thing you would tell the 9-1-1 operator when he or she answered?

- (1) Your location
- (2) Your name
- (3) Your phone number
- (4) What the emergency is

I5

What would you do if you accidentally dialed 9-1-1 from your landline or mobile phone?

- (1) Stay on the phone and tell the operator there's no emergency
- (2) Hang up quickly
- (8) Unsure

Section J: Demographic Information

J4

Do you have a friend or relative who is a police officer?

(Interviewer comment: if the respondent is a police officer themselves, record as "yes".)

- (1) Yes
- (2) No
- (9) **[DO NOT READ]** Refused

J5

About how long have you lived in your neighbourhood?

- (1) One year or less
- (2) 2-5 years
- (3) 6-10 years
- (4) 11-25 years
- (5) More than 25 years
- (9) Don't know

J6

And how long have you lived in The City of Winnipeg?

- (1) One year or less
- (2) 2-5 years
- (3) 6-10 years
- (4) 11-25 years
- (5) More than 25 years
- (9) Don't know

J7

In which of the following categories would you say your total household income, that is, the income of all persons living in the household, falls?

(READ LIST)

- (1) Under \$30,000
- (2) \$30,001 - \$50,000
- (3) \$50,001 - \$75,000
- (4) \$75,001 - \$100,000
- (5) \$100,001 - \$250,000
- (6) \$ more than \$250,000
- (9) **[DO NOT READ]** Refused

J8

What is the highest level of formal education you have achieved?

- (1) Less than high school
- (2) Completed high school
- (3) Some college or university
- (4) Completed college degree/diploma
- (5) Completed university degree

- (6) Completed university graduate degree
- (9) **[DO NOT READ]** Refused